



# IN-RESORT ACTIVITIES TERMS & CONDITIONS

By participating in any of our in-resort activities,  
guests agree to the following terms and conditions:

## 1. Bookings & Availability

- All activities are subject to availability and are booked on a first-come, first-served basis.
- Activities are prioritised for in-resort guests. External or non-resident guests may be accommodated, subject to availability and at the resort's discretion.
- Advance booking is highly recommended to secure your preferred time slot and activity.

## 2. Age Requirements

- A minimum age of 12 years is required for all wellness-related activities (e.g. Gentle flow and Sound, Pilates).
- Other activities may have specific age recommendations or restrictions based on the nature of the activity. These guidelines are in place for the safety and enjoyment of all guests.

## 3. General Conduct

- Guests are encouraged to arrive on time, follow the guidance of the activity facilitator, and adhere to all safety instructions.
- The resort reserves the right to refuse participation to any guest who appears to be under the influence, is disruptive, or fails to meet the required safety standards.

## 4. Cancellations & Charges

- Cancellations made less than 12 hours prior to the scheduled activity time will incur the full activity charge. Costs will be added to the room bill and presented upon check-out.
- No-shows or late arrivals may result in forfeiture of the booking and full charges.
- The resort reserves the right to modify, cancel, or postpone any activity due to weather conditions, safety concerns, or other unforeseen circumstances. Guests will be informed as early as possible, and alternative arrangements may be offered.

## 5. Assumption of Risk & Indemnity Waiver

- By booking and participating in any activity, guests acknowledge and accept the inherent risks associated with the activity.
- Participation in any resort activity constitutes a waiver of liability and an indemnity agreement, releasing the resort and its affiliates from any claims or liabilities that may arise.